



MULTISPECIALITY HOSPITAL



SATISH BHARDWAJ HEALTH CARE PRIVATE LIMITED MULTISPECIALITY HOSPITAL

**ADDRESS:- NEAR HDFC BANK, DHANKOT SECTOR-102, GURUGRAM
(HARYANA)-122505**

CONTACT NUMBER:- 8826969991, 8826969992, 8826969994

MAIL ID:- helpdesk@skbhealthcare.com, Web. www skbhealthcare.com

• About us

SATISH BHARDWAJ HEALTH CARE PRIVATE LIMITED MULTISPECIALITY HOSPITAL is a 30 bedded secondary care hospital where a competent team of specialists and sophisticated technology come together to deliver high-quality medical aid. SATISH BHARDWAJ HEALTH CARE PRIVATE LIMITED MULTISPECIALITY HOSPITAL has emerged as one of the leading center of pioneering medical work. To reach out to the community and beyond, to make quality, world-class healthcare affordable and accessible.

SATISH BHARDWAJ HEALTH CARE PRIVATE LIMITED MULTISPECIALITY HOSPITAL Patient Relations Department offers its patients from overseas world-class treatment, personalized attention and a comfortable stay. Air-conditioned deluxe rooms and suites with telephone, television and internet are available to the guests. Our plush designer rooms on the Executive Floor offer luxury to our discerning patients.

- MISSION

To Provide compassionate health care facilities for the people of Gurugram and nearby states at affordable cost while maintaining the highest standards of ethical practice and professional competency.

- VISION

"To be a world class health care center, providing affordable and quality services in all medical specialties to the local and national levels .

Goals—compassion. Care. Cure.

- To treat the patients with compassion.
- To recognize and understand the problems of patients and take care of them.
- To dedicate ourselves & desire to see the patient is fully cured.
- To supplement & compliment the policy of providing health care facilities of the State.

Preventive Health Checkup

A Health Check-up means peace of mind At SATISH BHARDWAJ HEALTH CARE PRIVATE LIMITED MULTISPECIALITY Hospital, we believe that health is a state of complete physical, mental and social well being. A comprehensive health check-up is essential in providing continuous health surveillance at all times. After all, a stitch in time saves nine.

Scope of Services

24 Hours :-

- Emergency services including Casualty and emergency medicine.
- ICU Facility Available
- Qualified Resident Medical Officers Round the clock.
- Chemist Shop
- Digital x-ray
- General & Specialist Doctors Available for consultation, Super specialist consultation, By prior appointment including.

• PATHOLOGY LAB

- Testing of Blood, Urine, Stool, Sputum, CSF.
- Biochemistry, Microbiology, Hematology, FNAC, Pathologist.

• PAEDIATRICS

- Routine OPD & indoor, all Vaccinations (DPT, Polio, BCG, Measles, MMR, Typhoid, Hepatitis A & B chickenpox, Pneumonia).

• RADIOLOGY

- , X-Rays & ECG (portable X-ray Unit also), CT Scan, MRI are Out sourced .

- **INDOOR ADMISSION**

- General ward , Deluxe Room, Single Room AC & Twin sharing Room AC & non AC.

- **Pharmacy**

24 hours indoor pharmacy.

- We provide all Pharma company's medicine to OPD and indoor patients.

Other:- Spacious well equipped Operation Theatre with attached Recovery Room. Collection of sample for lab test round the clock, including facilities for sample collection from home.

The following is the procedure for discharge –

Be sure to register your appointment on the date given for "follow-up", at the OPD counter in the Podium, so that you are not delayed when you return for your appointment. Your folder will be kept ready and your doctor will also be informed. Your Consultant doctor will make an entry of discharge in your folder.

- The Resident doctor will then fill in your discharge card with details and the further course of treatment. If you need to come back for follow-up assessment, it will be indicated. Drug prescriptions and other instructions will be given. Your folder containing the relevant papers and vouchers will be sent to the admission counter for information and then to the Billing Department.
- The final bill is readied after the deposit is taken into account. When you receive the final bill, payment has to be made at the cash counter in the podium.
- Discharge Procedure : Discharge time is 24 hrs.

GUIDELINES

- Unused drugs supplied by the Hospital pharmacy may be returned even if partially used provided the batch number and expiry date are clearly visible. Refund amount at the issue price will be adjusted in the bill.
- Transfer to lower class will be considered after fifteen days. Transfer to higher class will mean paying all higher-class charges from the day of admission, and not the date of transfer.
- Charges for procedures will be billed according to the class of accommodation.
- Do not retain / wear jewelry or valuables during your hospital stay.
- When a patient is transferred to the ICU, the occupied room is to be vacated. This facility will be provided only if room is available, In case of emergency, the retained room will have to be vacated immediately.
- In case you have to leave suddenly, a suitable deposit will be collected by the billing office. This amount will be adjusted against the final bill.
- Authorization : Either you, your relative or a friend should sign your consent form. Bills will need to be settled by the person who has signed.
- If the person who had signed cannot be present when the remaining deposit is to be collected, he should issue a letter of authority to the person who will do so. a) Final Bill (original) b) Receipts of all payments, c) Notification of pass cancellation
- No food will be permitted into the hospital premises either for the patients or relatives/attendants. For patients, food will be served from the hospital kitchen only. For relatives/attendants meals will be served in the dining hall of the hospital on payment of fixed charges. These coupons will be available at the snack bar.
- Ambulance service is available all 24 hours. For booking please contact the admission counter.

HOSPITAL TIMINGS

Children's visiting hours:-

Children below the age of 12 years may visit only at the following time - 9.00 A.m. - 6.00 P.m. on all days.

I.C.U. Only one visitor will be permitted at the time with a pass.

Operation Theatres Visitors are not allowed on the Floor (operation theatres)



CASUALTY

- An Emergency Medical service takes care of all emergency patients which has got telephone access and round the clock red alert team along with all concerned specialties. It also includes medical response to disasters, planning for and provision of medical coverage at mass gatherings, and inter faculty transfers of patients.
- Minor OT to carry out all minor emergency surgeries, Five beds with central oxygenation, suctioning and patient friendly trolleys. Most of the diagnostic services required for emergency services are available 24 hours.

- Ambulance Services There are two standby ambulances: one well equipped Cardiac (Out source) and the other ambulance is non-cardiac.
- Ordinary ambulance.
- There are two trained ambulance drivers available round the clock.
- A qualified doctor from the ICU or EMS, a nurse and a well-trained ward boy mans the cardiac ambulance.
- The ambulance is equipped with drugs and new machines.



The Pre-Authorization Procedure is Detailed Below

- **Step 1** : Establish contact with the Help Desk at the Hospital.
- **Step 2** : At the Help Desk, you need to present the original health Insurance card issued to you by your TPA.
- **Step 3** : Collect the pre-authorization will forms pertaining to your TPA.
- **Step 4** : Your pre-authorization will have two sections - General details on the health Insurance policy - to be filled in by you (the help desk will assist you in case you have any difficulty). Pertains to the treatment recommended for you-needs to be filled in and duly signed by the Doctor who is treating you (do not attempt to fill this section, contact the desk in case of any difficulty).
- **Step 5** : Return the completed form to the Help Desk. The personnel at the desk will verify the form for its completeness and let you know in case of any discrepancy.
- **Step 6** : Once the form is complete in all respects, the Help Desk will fax the form to the office of your TPA.
- **Step 7** : The Help Desk will revert to you on the approval status.

LEGAL IDENTITY

S.N.	License Name	License No.	Issuing Authority	Valid from	Valid up to
1	ISO	E20240711845	Royal Assessments Pvt. Ltd.	02/07/2024	01/07/2027
2	LABOUR DEPARTMENT Haryana State	PSA/REG/GGN/LI- Ggn-IX/0332723	Haryana State Labour Department.	24/06/2024	LIFE TIME
3	UDYAM REGISTRATION CERTIFICATE	UDYAM-HR-05- 0113591	MINISTRY OF MSME	06/08/2024	LIFE TIME
4	FSSAI	20824005002515	Department Of Food and Drug Administration Food Safety and Standards Authority of India	02/07/2024	01/07/2027
5	ROHINI ID	8900080645837	ROHINI	22/07/2024	21/07/2027

LIST OF CONSULTANTS

S.N.	Name	Designation	Qualification	Reg. No.	Remarks
1	Dr. ASHISH GUPTA	MEDICINE	MBBS	HN-16169	FULL TIME
2	Dr. ASHISH	GENERAL SURGEON	MBBS, MS	DMC/R/7282	PART TIME
3	Dr. MINAL BAJANIYA	DENTIST	BDS	0043316	FULL TIME
4	Dr. YOVIKA YADAV	OBS & GYNAECOLOGIST	MBBS, DNB	HR-40670	PART TIME
5	Dr. S. B. GUPTA	PHYSIOTHERAPIST	MPT-NEURO MIACP	054992009	FULL TIME
6	Dr. URMILA SHARMA	RMO	BAMS	45789120	FULL TIME

BED STRENGTH


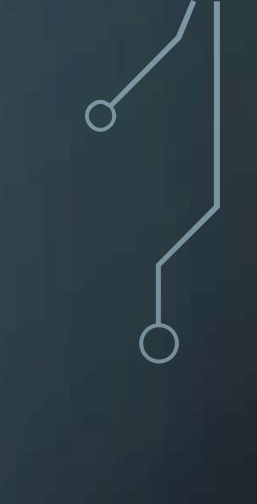
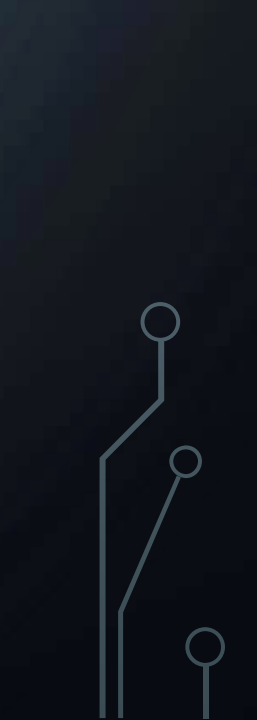
Sanctioned Beds		30 Bed
Operational Beds		30 Bed
General Ward	1 Ward	15 Bed
No. of Private Room (AC)	2 Room	2 Bed
No. of Semi Priv. Room (AC)	2 Room	4 Bed
ICU	1 Room	4 Bed
No. of Beds in Emergency	1 Room	2 Bed
No. Of OT's	1 O.T.	2 Bed
Deluxe Room	1 Room	1 Bed

OUR QUALITY TEAM

Name	Designation
Mr. MANJEET	CO-FOUNDER
Mr. GULSHAN LOHIYA	INSURANCE HEAD (TPA)
Mr. SURESH KUMAR	H.R. Manager/MRD/C.M.O.
Dr. ASHISH GUPTA	MEDICAL OFFICER
Mr. JAI BHAGWAN	ASSISTANT MANAGER



OUR VALUES

- **PATIENT CENTRIC CARE**
 - **TEAM WORK**
 - **STRONG COMMUNICATION SKILLS**
 - **INNOVATION & LEARNING**
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QUALITY POLICY

- **We aim to achieve International Patient Safety Goals for our patients.**
- **International Patient Safety Goals are:**
 - **Goal 1 - Identify Patients Correctly**
 - **Goal 2 - Improve Effective Communication**
 - **Goal 3 - Improve the safety of high-Alert Medications**
 - **Goal 4 – Ensure correct Site, Correct Procedure, Correct Patient Surgery**
 - **Goal 5 - Reduce Risk of Health Care Associates Infections**
 - **Goal 6 - Reduce the Risk of Patient Harm resulting from Fall**

QUALITY INITIATIVES

- **Developed Infrastructure.**
- **Developed New Formats & Registers.**
- **Developing Clinical and Non-Clinical Indicators.**
- **Calibration of Equipment's.**
- **Maintenance Plan & Monitoring.**
- **Storage of LASA.**
- **Staff training, Medical test & Vaccination of staff.**
- **Developed Hospital Safety Signage.**

THANK'S

**You'll Love the Way We
Care for You**